



PRODUCT RETURN FORM

Yukon Liquor Corporation accepts returns and issues refunds or replaces products for:

- lost orders
- damaged or tampered packaging
- wrong order
- product recalls

Refunds or replacement of cannabis products with obvious, visible quality issues is at the discretion of the Yukon Liquor Corporation.

A copy of the transaction must be included with this form.

CUSTOMER NAME: _____ **DATE:** _____

FIRST NAME: _____

LAST NAME: _____

CUSTOMER CONTACT INFORMATION:

ADDRESS: _____

TRANSACTION #: _____

METHOD OF PAYMENT: _____

PURCHASE DATE: _____

PHONE #: _____

EMAIL: _____

PRODUCT(S) IN QUESTION:

COST OF PRODUCT(S):

COST OF SHIPPING:

REASON FOR REQUEST:

Order lost by deliverer

Order was damaged

Packaging was tampered with

Wrong product shipped

Order was incomplete

Product is under recall notice

Product has quality issues (describe):

Yukon Liquor Corporation is authorized to collect personal information via this form to facilitate a retail product return pursuant to ATIPP Act s29(c). The collection, use and disclosure of this personal information is being conducted in accordance with the ATIPP Act. Questions may be directed to the Director of Operations, 9031 Quartz Road, Whitehorse or by calling (867) 667-5245.

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